

Dear students and parents,

I would like to thank you for joining Tabor Music. We greatly look forward to working with your child and family to nurture a positive music learning experience. We will work our hardest to prepare your child to confidently and successfully start a life-long relationship with music.

Bjorn Rowberg, owner

# What you can expect from Tabor Music

We treat our students and families with care and respect.

- We will always give you our best focus and effort during instruction.
- We will always return your call or email in a timely and professional manner.
- We will always treat your children as our own.
- We will always strive to be on time.
- We will always listen when you have a concern, and try our best to solve the problem.

#### A few ways you can help

For us to best serve you and the other students, attention to the following is much appreciated:

- Be on time to all scheduled lessons, classes, practices, camps, and performances.
- Do your best to schedule appointments outside of lessons and performances times.
- Let us know if you see a way we can improve our services. If we see a way to make it happen, it will.

#### **Student Materials**

In addition to lesson tuition, families may be responsible for additional expenses associated with our services. For example: books, binders, sheet music, pencils, etc.



# **Cancelations by Instructors**

- If a lesson is canceled by an instructor for any reason, we will provide another lesson at a mutually agreed upon day/time.
- By default, we are closed on most "bank holidays", such as Christmas, Memorial Day, Thanksgiving, etc.
- Cancelation of lessons due to unsafe weather will be up to the discretion of the location/instructor.
- We will typically follow the local school district's decision on school closure and cancellation of after school activities. School delays will not affect lessons.

# **Cancelations by Student/Parent**

- Please notify Tabor Music as soon as possible for any lesson cancelations.
- Teachers are not required to make up a lesson missed by the student for any reason.
- Missing 1 or more lessons per month will disturb progress and may affect lesson membership.
- If a lesson time doesn't work out on a regular basis, talk to us and we'll do our best to work out another time that works for both parties.

#### **Termination of Lessons**

In the event that you'd like to stop having lessons, simply give word to Bjorn. Prepaid tuition is non-refundable.

### **Child Protection Policy**

In order to create a safe learning environment for all children, we are committed to putting these measures in place:

- All instructors must pass a federal and child welfare background check.
- Parents are always welcome to stay in lesson if they'd like to observe.
- All lessons are open-door and will always remain unlocked.

I,	, have read the 2019 Tabor Music policies.
Signature:	Date: